PLAIN LANGUAGE

What the Michigan summons should look like (Part 2)

BY KAREN SCHRIVER

In spring 2021, with the approval of the former Chief Justice and encouragement from the State Court Administrative Office and leaders of the State Bar Justice for All Commission, the Kimble Center for Legal Drafting began work on revising Michigan's summons. The form was designed by Karen Schriver, who is internationally recognized as a top expert in document design and plain language. Of course, others connected with the Kimble Center reviewed each draft. We held Zoom meetings with several people at SCAO who work on forms and another Zoom meeting with several court clerks. After we had prepared one of the earlier drafts, we sent it to SCAO and to those same court clerks for their comments — and we received lots of good ones. We also received comments from the Ottawa County Legal Self-Help Center and from the Legal Design Lab at Stanford Law School. All told, the form went through 20

drafts. We submitted the final draft in January 2022. We have always been prepared to test it with users — the gold standard for whether a document works. Note that the form itself has been reduced by about 10 percent for this column. Last month, we published the summons itself. This month, the proof of service. —JK

Karen Schriver is president of KSA Communication Design & Research in Pittsburgh, Pennsylvania. A former faculty member at Carnegie Mellon University, she taught students to apply research on document design, plain language, and cognitive science to design everyday communications. Her book, *Dynamics in Document Design: Creating Texts for Readers*, was named a landmark by the Society of Technical Communication. Winner of many awards for her research, Schriver focuses on making complex information clear, compelling, and usable.

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"Plain Language," edited by Joseph Kimble, has been a regular feature of the *Michigan Bar Journal* for 40 years. To contribute an article, contact Prof. Kimble at Cooley Law School, 300 S. Capitol Ave., Lansing, MI 48933, or at kimblej@cooley.edu. For an index of past columns, visit www.michbar.org/plainlanguage.

Proof of Service State of Michigan	e — Summons & Con	nplaint	Case Number						
To be filled out by the Court Clerk	Which Michigan Court?	District Court Circuit Court Probate Court	Who gets this form? Original – Court 1st copy – Defendant 2nd copy – Plaintiff 3rd copy – Process Server						
Instructions to the Process Server	no later than: the expiration date on the the date that the order fo	he complaint to the defendant, or the e summons or r a second summons expires.	defendant's agent,						
	 File this proof of service with the court clerk. If you cannot complete service, you must return this original and all copies to the court clerk. 								
Defendant's Acknowledgment of Service	I acknowledge that I have rece (If applicable) I also received the	nived service of the Summons and Co	omplaint.						
Process Server: If the defendant does not sign the Acknowledgment, you must fill out the next three sections (Affidavit, Certificate, and Declaration) about your service.	Signature Day, date & time (If applicable) I received the pa	apers on behalf of:							
Affidavit of My Authority to Make Service Check one box.	(MCR 2.104[A][2]). OR	f, bailiff, appointed court officer, or at							
	next page)	Who Is Not an Officer (notarization	·						
Certificate or Affidavit of Actual or Attempted Service Process Server: List other documents you served or attempted	☐ I certify or swear that I serve defendant(s) listed on the n ☐ Summons & Complaint ☐ Other documents	ed or attempted to serve these docur ext page:	ments on the						
to serve, if any. Then fill in the boxes at the top of the next page.	☐ I have listed the place and r	manner of service or attempted servi	ce on the next page.						
Approved SCAO: New Form #			Page 1 of 2						

Proof of Service — Summons & Complaint tate of Michigan						Case Number		
Certificate o	or Affidavit of A	ctual or At	temp	ted Service (continue	·d)			
Defendant(s) name(s) and the address(es) wh attempted service			ere I made or Day, date, time of serv attempted service			or	Method ☐ In person ☐ Registered or certified mail* ☐ Unable to serve	
								☐ In person ☐ Registered or certified mail* ☐ Unable to serve
								☐ In person ☐ Registered or certified mail* ☐ Unable to serve
								* Return receipt required
		cess Server		nature			the from → Sub	ty's attorney, do not sign declaration until you're at of a notary. It of a copy of the return eipt (if sent via registered ertified mail).
	Title							
Service fee \$	Miles traveled	Fee \$	+	Incorrect-address fee \$	Miles traveled	Fee \$	=	Total Fee \$
	n (if required)							
Signed and s	sworn to before r	ne on Date						
in				County, Michigan				
Signature								
My commisio	on expires							
N	Date c in			County, Michigan				