

**STATE BAR OF MICHIGAN
2014-2015 COMMITTEE ANNUAL REPORT**

Article VI §6, Bylaws of the State Bar of Michigan

No later than May 1 of each year, the chair of each committee and subentity of the Bar, with the assistance of the staff liaison, shall report to the Executive Director on a form provided by the State Bar on the activities and accomplishments of the committee or subentity.

Committee Name: Member Services Committee

Jurisdiction: Evaluate and make recommendations concerning the selection, retention, development and marketing of State Bar services and products. Make recommendations concerning programs and services to meet the needs and interests of lawyers in the Upper Peninsula.

Chair(s) and Committee Members:

| Officer | Name | Address | Telephone | Email |
|-------------------|---------------------|---|----------------|----------------------------|
| Chair | Max R. Hoffman, Jr. | 124 W Allegan St Ste 1000 Lansing, MI 48933-1736 | (517) 377-0880 | mhoffman@fraserlawfirm.com |
| State Bar Liaison | Nancy Brown | 306 Townsend St Lansing, MI 48933-2083 | (517) 346-6350 | nbrown@mail.michbar.org |
| State Bar Liaison | Kari Thrush | 306 Townsend St Lansing, MI 48933-2012 | (517) 346-6371 | kthrush@mail.michbar.org |

| Member/Advisor/Other | Member/Advisor/Other |
|--------------------------|------------------------|
| Mary Chartier-Mittendorf | Linda K. Kisabeth |
| Sharon Alston Ellis | Michelle Marie McLean |
| Shawn P. Eyestone | Richard J. Muzingo |
| Sarah E. Henderson | Robert C. Rutgers, Jr. |
| Max R. Hoffman, Jr. | Peter R. Tochman |

Committee Meeting Schedule:

December 9, 2014 - Committee teleconference to discuss overview of programs
 April 2015 - Committee in-person/teleconference to be scheduled for May to review and consider a number of new discount programs.

Resources provided by the State Bar of Michigan in support of committee work:

The Membership Services Committee has worked with State Bar Liaisons, Kari Thrush and Nancy Brown. State Bar staff have routinely provided historical information from records maintained by the State Bar as needed to facilitate the activities of the Membership Services Committee. Thus, we were able to obtain guidance from the past in planning for future programs and services and evaluating State Bar endorsed programs and services. In addition, staff have performed administrative assistance in scheduling meetings and circulating information to committee members for our meetings. Through the collective efforts of the State Bar staff, they have ensured

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preparation of meeting agendas, minutes, and detailed reports, and they have gathered information to facilitate committee meetings. They have also promptly responded to action items articulated during our meetings to facilitate further committee action.

Committee Activities:

The committee met on December 9, 2014 to review the program overview report that contained information about the current member benefit programs. Kari Thrush highlighted performance of individual programs. The committee also reviewed possible new program ideas to be added. It was reported that that the State Bar of Michigan will be eliminating three programs: 1) Looking for Space, contract has expired and it is not being utilized; 2) Send it Certified, contract is ending, no renewal and there has been no usage as well; and 3) Volunteer Energy, contract has expired and the benefit to members is no longer available. The chair also presented the idea of forming subcommittees when appropriate. The subcommittees would be formed to accommodate thorough review of programs that may need additional due diligence. Subcommittees may include individuals from outside of this committee to accommodate expertise and knowledge needed to accomplish adequate review of a program.

Future Goals and Activities:

To continue to provide quality programs, services, and discounts to State Bar members.

Other Information: