

## Online Legal Resources & Referral Center – Special Committee

### **Jurisdiction:**

Provide guidance and recommendations concerning the development and operation of the SBM Online Legal Resource and Referral Center, and the integration of the State Bar’s pilot lawyer referral (LRS) program into the Center, through:

- Identifying strategies for the recruitment of qualified LRS panel members
- Evaluating pilot progress
- Proposing standards and rules for participation
- Suggesting potential **collaborations**
- Advising on marketing to the public
- Reviewing and advising on integration with SBM enhanced profile directory and tools
- Assessing **metrics** to help measure the effectiveness of the Online Legal Resource and Referral Center in advancing Strategic Plan goals
- Providing input on how ethics rules relate to the pilot and its development
- Conferring and coordinating regularly with the Access to Justice and Affordable Legal Services committees
- Suggesting metrics to measure the effectiveness of the Online Legal Resource and Referral Center and lawyer referral program efforts
- Identifying the need for any workgroups to support the jurisdiction of the committee.

**Committee Chair:** Jennifer Grieco

**Staff Liaisons:** Laurin Roberts Thomas, Anne Vrooman, and Janet Welch

**Meetings:** In-person: 4; Electronic or phone: 0

### **Committee Activities**

1. Review and feedback for development of online platform. Review and input of policies for revamped lawyer referral service.

*Goal 2: Strategy 1: Creating and maintaining an accessible, coordinated online foundation of legal resources for the public*