

## Online Legal Resources & Referral Center Committee

Fiscal Year 2019-2020

**Jurisdiction:** Provide guidance and recommendations concerning the development and operation of the SBM Online Legal Resource and Referral Center, and the integration of the State Bar’s pilot lawyer referral (LRS) program into the Center, through:

- Identifying strategies for the recruitment of qualified LRS panel members
- Evaluating pilot progress
- Proposing standards and rules for participation
- Suggesting potential collaborations
- Advising on marketing to the public
- Reviewing and advising on integration with SBM enhanced profile directory and tools
- Assessing metrics to help measure the effectiveness of the Online Legal Resource and Referral Center in advancing Strategic Plan goals
- Providing input on how ethics rules relate to the pilot and its development
- Conferring and coordinating regularly with the Justice Initiatives and Affordable Legal Services committees
- Suggesting metrics to measure the effectiveness of the Online Legal Resource and Referral Center and lawyer referral program efforts
- Identifying the need for any workgroups to support the jurisdiction of the committee.

Time Frame	Strategic Plan Goal/Strategy	Description of Activity
5/19-9/19	2.1	Expansion of Modest Means practice areas
	2.1	Developing strategies for collaboration with local bars for coordinated statewide lawyer referral system.
10/19-5/20	2.1	Advancing efforts for collaboration with location bars for statewide coordinated lawyer referral system
	2.1	Increasing attorneys participating in lawyer referral
Current Projects	2.1	Collaboration with local bars for statewide coordinated lawyer referral system
Future Goals	2.1	Continue efforts to collaborate with local bars for statewide lawyer referral system
	2.1	Develop and build consumer facing side of portal so that lawyer referral can be completed online

**Recommended Committee Changes:** Given the priority of working toward collaboration with local bars it is important to have the committee comprised of people able to assist in those conversations at the local level.

**Additional Comments:** While we did not suspend the committee last year, we advised members that the focus would be more on the local conversations. I would expect the committee to meet a little more often this coming bar year.